



Financial Resilience Project

Bridget Obi

Child benefit:

- How to claim
- Child Benefit claim form CH2
- Fill in a Child Benefit claim form CH2 (available <https://www.gov.uk/child-benefit>) and send it to the Child Benefit Office with your child's original birth or adoption certificate.
- Child Benefit Office (GB), Washington, Newcastle upon Tyne, NE88 1ZD

- When to claim and how long it can take
- It can take up to 12 weeks to process a new Child Benefit claim (or longer if you are new to the UK).
- Make a claim as soon as your child is born or comes to live with you.
- Child Benefit can be backdated up to 3 months - make your claim as soon as possible. (Please do not let it exceed 3 months)
- If you do not have the birth or adoption certificate, you should still send in your claim form - send the certificate later as soon as it is available
- You do not need the birth or adoption certificate if you have claimed Child Benefit before and are making a new claim for the same child.

- Who to contact?
- Child Benefit Helpline Telephone: 0300 200 3100
- Website: <https://www.gov.uk/.../child-benefit>
- And if you have any queries: then write to HMRC for information about eligibility, claiming and stopping Child Benefit, changing your personal details, and making a complaint.
- HM Revenue and Customs - Child Benefit Office, PO Box 1, Newcastle Upon Tyne, NE88 1AA, United Kingdom
- If you are sending a complaint, write 'complaint' on the envelope.